

Compliance Manual, Label Section

the broadband label section of a provider's internal compliance manual, checked against the rule as it stands and as it is about to change | Final specimen

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A citation to a section number that was redesignated, two duties stated without the pending instruction that would remove them, one archive trigger carried as a single condition, a date attached to the wrong instruction, and a language requirement left out.

FINAL TEXT

SPECIMEN, PREPARED BY EDITFAST FOR ILLUSTRATION. NOT A REAL MANUAL.

Prepared for Sennett Broadband (fictitious), compliance manual, broadband label section

EXTRACT FROM THE PROVIDER'S RECORD (reproduced unchanged in both panels)

PR-1 The manual was last revised in March 2025 and has not been revised since.

PR-2 The provider markets its residential service in English and in Portuguese in two service areas.

PR-3 The provider maintains a spreadsheet of label data at a dedicated address and an archive of retired labels.

PR-4 The compliance team has asked what changes on September 14, 2026.

PR-5 The provider has not decided whether to keep the spreadsheet after the requirement is reserved.

SECTION 7. BROADBAND CONSUMER LABELS

7.1 Authority. Labels are required by 47 CFR 8.1, which carried the number 8.2 until August 8, 2025.

7.2 Machine-readable data. Paragraph 8.1(a)(3) requires label content in a spreadsheet file at a dedicated URL. It remains in force. The August 2026 notice would remove and reserve it under instruction 3, which has no effective date.

7.3 Archive. Paragraph 8.1(a)(5) requires every label to be kept for at least two years from the time the plan is no longer available to a new subscriber and the label has been removed. It remains in force, and the same undated instruction would remove it.

7.4 Amendments. Instruction 2 of the August 2026 notice, revising paragraph (b), takes effect on September 14, 2026. Instruction 3, which changes what the label shows and removes paragraphs (a)(3), (5), and (7), is delayed indefinitely, and the Commission will publish a document announcing the effective date.

7.5 Display. The label is displayed at each point of sale in English and in Portuguese.

7.6 Standing of the label. Under paragraph 8.1(a)(6), a correct label is not a safe harbor from the transparency rule or any other requirement the Commission has established.

[Query to the provider: PR-5 records no decision on whether to keep the spreadsheet once paragraph (a)(3) is reserved. Keeping it is a business choice and the manual does not record one.]

EXAMPLE
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