

Booking Screens And Refund Page

a travel agency's fare results screen, purchase confirmation, and refund page, checked against the rules currently in force | Final specimen

<https://www.editfast.com/editing-services/travel-agencies>

A code-share disclosure behind a hover, a purchase confirmation that never names the operator, a prescribed notice cut to a third of its length, and a refund page with no deadline.

FINAL TEXT

SPECIMEN, PREPARED BY EDITFAST FOR ILLUSTRATION. NOT A REAL BOOKING PAGE.

Prepared for Marchmont Travel (fictitious), fare results screen, purchase confirmation, and refund page

EXTRACT FROM THE AGENCY'S RECORD (reproduced unchanged in both panels)

TA-1 The agency is a ticket agent doing business in the United States, and it is not a corporate travel agent.

TA-2 The itinerary is a code-share flight. The operating carrier's corporate name is Jane Doe Airlines, and the service is held out to the public as QRS Express.

TA-3 The outbound segment requires a change of aircraft en route and carries a single flight number.

TA-4 The fare results screen reproduced here is the agency's desktop browser display, shown on the first page of results after a search.

TA-5 The agency displays airline baggage fees on its own fee page.

TA-6 The fee page records, for this carrier and itinerary, a free allowance of one personal item, no charge for a carry-on bag, \$35 for the first checked bag, and \$45 for the second.

TA-7 The agency's finance team confirms that the agency is the merchant of record on this sale.

TA-8 The agency charges a booking fee of \$19 for each passenger, covering itinerary research as well as ticketing, and its policy is that the fee is not refunded.

TA-9 Refunds are returned to the card used for the original purchase.

FARE RESULTS

QRS Express 4412 Depart 07:15 Arrive 12:40 \$318.00

Government taxes and fees \$41.20

Operated by Jane Doe Airlines d/b/a QRS Express

Additional airline fees for baggage may apply. Baggage fees for this itinerary are shown on our fee page.

PURCHASE CONFIRMATION

Operated by Jane Doe Airlines d/b/a QRS Express.

Notice: Change of Aircraft Required For at least one of your flights, you must change aircraft en route even though your ticket may show only one flight number and have only one flight coupon for that flight. Further, in the case of some travel, one of your flights may not be identified at the airport by the number on your ticket, or it may be identified by other flight numbers in addition to the one on your ticket. At your request, the seller of this ticket will give you details of your change of aircraft, such as where it will occur and what aircraft types are involved.

Baggage: free allowance one personal item. Carry-on bag no charge, first checked bag \$35, second checked bag \$45. Booking fee: \$19 for each passenger. This fee is not refunded.

REFUNDS

Where your flight is canceled, or is significantly delayed or changed, and you choose not to travel and not to accept compensation instead, you are entitled to a refund of the airfare, the taxes, and the ancillary fees. We are the merchant of record on this booking. We return refunds within 7 business days of receiving the carrier's information, to the card used for the original purchase.

EXAMPLE
FOR ILLUSTRATION ONLY